

Wireless 3 x Water Leak Detector

with 1 x Digital Output

R900A17CO1 User Manual

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1. Introduction

The R900A17CO1 series devices are Class A three-channel water leakage alarm devices. The devices are equipped with a built-in vibration sensor for tamper detection and one DO output. When a water leakage threshold alarm is triggered, the DO output can be used for local linkage to control third-party DI devices for interlocking operations. With up to 7 flexible installation options, R900A17CO1 integrates easily into various environments. In addition, with support for Netvox NFC app, users can easily configure settings, update firmware, and access data simply by tapping their smart phone to the device.

LoRa Wireless Technology

LoRa is a wireless communication technology famous for its long-distance transmission and low power consumption. Compared with other communication methods, LoRa spread spectrum modulation technique greatly extends the communication distance. It can be widely used in any case that requires long-distance and low-data wireless communications. For example, automatic meter reading, building automation equipment, wireless security systems, and industrial monitoring. It has features like small size, low power consumption, long transmission distance, strong anti-interference ability, and so on.

LoRaWAN

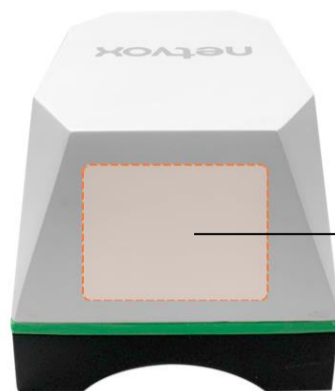
LoRaWAN uses LoRa technology to define end-to-end standard specifications to ensure interoperability between devices and gateways from different manufacturers.

2. Appearance





NFC



Magnetic switch

Top



Bottom



Left Side



Back



Battery

★ also support ER14505 battery with battery converter case

Indicator

Function key



3. Features

- Three point-type water leakage detection
- Powered by 2* 3.6V ER18505 batteries (also support ER14505 batteries with battery converter case)
- Main unit: IP65
- Support magnetic switch to turn on/off and factory reset device
- Up to 7 installation methods for different kinds of scenarios
- Report when device disconnects from the network
- Support NFC. Configure and upgrade firmware on Netvox NFC app
- Store up to 10000 data
- Offline data retransmission function
- LoRaWAN™ Class A compatible
- Frequency hopping spread spectrum
- Configuration parameters can be configured through third-party software platforms, data can be read, and alarms can be set via SMS text and email (optional)
- Applicable to the third-party platforms: Actility / ThingPark, TTN, MyDevices / Cayenne
- Low power consumption and longer battery life

Note: Battery life is determined by the sensor reporting frequency and other variables, please visit http://www.netvox.com.tw/electric/electric_calc.html for battery life and calculation.

4. Setup Instructions

On / Off

Power on	Insert 2* ER18505 batteries or 2* ER14505 batteries with battery converter case.
Power off	Remove the batteries.

Function key

Turn on	Press and hold the function key for 3 seconds until the green indicator flashes once.
Turn off	Step 1. Press and hold the function key for 5 seconds until the green indicator flashes once. Step 2. Release the function key and short press it in 5 seconds. Step 3. The green indicator flashes 5 times. R900 turns off.
Factory reset	Step 1. Press and hold the function key for 10 seconds. The green indicator flashes once every 5 seconds. Step 2. Release the function key and short press it in 5 seconds. Step 3. The green indicator flashes 20 times. R900 is factory reset and off.

Magnetic switch

Turn on	Hold a magnet near R900 for 3 seconds until the green indicator flashes once.
Turn off	Step 1. Hold a magnet close to R900 for 5 seconds. The green indicator flashes once. Step 2. Remove the magnet and get close to R900 in 5 seconds. Step 3. The green indicator flashes 5 times. R900 turns off.
Factory reset	Step 1. Hold a magnet close to R900 for 10 seconds. The green indicator flashes once every 5 seconds. Step 2. Remove the magnet and get close to R900 in 5 seconds. Step 3. The green indicator flashes 20 times. R900 is factory reset and off.

Note:

- a. Remove and insert the battery; the device is off by default.
- b. 5 seconds after powering on, the device will be in engineering test mode.
- c. The on/off interval should be about 10 seconds to avoid the interference of capacitor inductance and other energy storage components.
- d. After the batteries are removed, the device can still operate for a while until the power supported by the supercapacitor runs out.

Join a Network

First time joining the network	<u>Turn on the device to search the network.</u> The green indicator stays on for 5 seconds: Success The green indicator remains off: Fail
Had joined the network before (Device is not factory reset.)	<u>Turn on the device to search the network.</u> The green indicator stays on for 5 seconds: Success The green indicator remains off: Fail
Fail to join the network	(1) Please turn off the device and remove the batteries to save power. (2) Please check the device verification information on the gateway or consult your platform server provider.

Function key

Short press	<u>Device is in the network</u> The green indicator flashes once. After sampling is completed, the device reports a data packet. <u>Device is not in the network</u> The green indicator remains off.
-------------	--

Note: The function key does not work during sampling.

Magnetic switch

Move magnet close to the switch and remove it	<u>Device is in the network</u> The green indicator flashes once. After sampling is completed, the device reports a data packet. <u>Device is not in the network</u> The green indicator remains off.
--	--

Sleep Mode

The device is on and in the network.	Sleeping period: Min Interval. When the reportchange exceeds the setting value or the state changes: send a data report based on the Min Interval.
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Low Voltage Alarm

Low voltage	3.2V
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Note: To ensure the accuracy of data, please change the battery when it drops to low voltage.

5. Data Report

35 seconds after the device is powered on, it will send a version packet and data including voltage and status of water leak.

Default setting:

Min Interval = 0x0384 (900s)
Max Interval = 0x0384 (900s) // should not be less than 30 seconds

Water Leak Detection:

0x00_noLeak
0x01_Leak

Note: a. If no configuration is done, the device sends data based on the default settings.

b. Please refer to Netvox LoRaWAN Application Command document and Netvox Lora Command Resolver
<http://www.netvox.com.cn:8888/cmddoc> to resolve uplink data.

Data report configuration and sending period are as follows:

Min Interval (unit: second)	Max Interval (unit: second)	Reportable Change	Current Change ≥ Reportable Change	Current Change < Reportable Change
Any number between 30 to 65535	Any number between Min time to 65535	Cannot be 0	Report per Min Interval	Report per Max Interval

5.1 Example of ReportDataCmd

FPort: 0x16

Bytes	1	2	1	Var (length based on the payload)
	Version	DeviceType	ReportType	NetvoxPayLoadData

Version – 1 bytes – 0x03—the Version of NetvoxLoRaWAN Application Command Version

DeviceType – 2 bytes – Device Type of Device

The devicetype is listed in Netvox LoRaWAN Application Devicetype V3.0.doc

ReportType – 1 byte – the presentation of the NetvoxPayLoadData, according to the devicetype

NetvoxPayLoadData – Var bytes (length based on the payload)

Tips

1. Battery Voltage

The voltage value is bit 0 – bit 6, bit 7=0 is normal voltage, and bit 7=1 is low voltage.
Battery = 0xA0, binary = 1010 0000, if bit 7 = 1, it means low voltage.
The actual voltage is 0010 0000 (BIN) = 0x20 = 32 (DEC), 32*0.1v =3.2V

2. Version Packet

When Report Type = 0x00 is the version packet, such as 03016E000A0220251105, the firmware version is 2025.11.05.

3. Data Packet

When Report Type=0x01 is the data packet.

Device	Device Type	Report Type	Netvox PayLoad Data				
R900A17CO1	0x016E	0x01	Battery (1 Byte) unit: 0.1V	Water Leak 1 (1 Byte) 0x00_no Leak 0x01_Leak	Water Leak 2 (1 Byte) 0x00_no Leak 0x01_Leak	Water Leak 3 (1 Byte) 0x00_no Leak 0x01_Leak	Shock Tamper Alarm (1 Byte) 0x00_No Alarm 0x01_Alarm

Example of Uplink: **03016E012400010100**

- 1st Byte (03): Version
- 2nd 3rd Byte (016E): Device Type— R900A17CO1
- 4th (01): Report Type
- 5th Byte (24): Battery— 3.6V 24 (Hex) = 36 (Dec), 36* 0.1v = 3.6V
- 6th Byte (00): Water Leak 1 — No Leak
- 7th Byte (01): Water Leak 2 — Leak
- 8th Byte (01): Water Leak 3 — Leak
- 9th Byte (00): Shock Tamper Alarm — No alarm

5.2 Example of Configure Cmd

FPort: 0x17

Bytes	1	2	Var (length based on the payload)
	Cmd ID	Device Type	Netvox PayLoad Data

Cmd ID – 1 byte

Device Type – 2 bytes – Device Type of Device

The device type is listed in Netvox LoRaWAN Application Device type 3.0. doc.

Netvox PayLoad Data – Var bytes (length based on the payload)

Description	Device	Cmd ID	Device Type	Netvox PayLoad Data				
Config Report Req	R900A 17CO1	0x01	0x016E	Min Time (2bytes) Unit:s		Max Time (2bytes) Unit:s		
Config Report Rsp		0x81		Status (0x00_success)				
Read Config Report Req		0x02						
Read Config Report Rsp		0x82		Min Time (2bytes) Unit:s		Max Time (2bytes) Unit:s		
Set Shock Sensor Sensitivity Req		0x03		Shock Sensor Sensitivity (1Byte)				
Set Shock Sensor Sensitivity Rsp		0x83		Status (0x00_success)				
Get Shock Sensor Sensitivity Req		0x04						
Get Shock Sensor Sensitivity Rsp		0x84		Shock Sensor Sensitivity (1Byte)				
Config Digital Out Put Req		0X05		Digital Out Put Type (1Byte) 0x00_Normally Low Level 0x01_Normally High Level	Out Pulse Time (1byte) Unit:s	Bind Alarm Source (1Byte) Bit0_Water Leak 1 Bit1_Water Leak 2 Bit2_Water Leak 3 Bit3-7: Reserved	Channel (1Byte) 0x00_Channel 1 0x01_Channel 2	
Config Digital Out Put Rsp		0x85		Status (0x00_success)				

Read Config Digital Out Put Req		0x06		Channel (1Byte) 0x00_Channel1 0x01_Channel2			
Read Config Digital Out Put Rsp		0x86		Digital Out Put Type (1Byte) 0x00_Normally Low Level 0x01_Normally High Level	Out Pulse Time (1bytes) Unit:s	Bind Alarm Source (1Byte) Bit0_Water Leak 1 Bit1_Water Leak 2 Bit2_Water Leak 3 Bit3-7: Reserved	Channel (1Byte) 0x00_Channel 1 0x01_Channel 2
Trigger Digital Out Put Req		0x07		Out Pulse Time (1bytes) Unit:s		Channel (1Byte) 0x00_Channel 1 0x01_Channel 2	
Trigger Digital Out Put Rsp		0x87		Status (0x00_success)			

(1) Configure device parameters

Min Time = 0x003C (60s), Max Time = 0x003C (60s)

Downlink: 01016E003C003C

Response: 81016E00 (configuration success)

81016E01 (configuration fail)

Read device parameters

Downlink: 02016E

Response: 82016E003C003C

(2) Configure Shock Sensor Sensitivity = 0x14 (20)

Downlink: 03016E14

Response: 83016E00 (configuration success)

83016E01 (configuration fail)

Note: Shock Sensor Sensitivity range = 0x01 to 0x14
0xFF (disables vibration sensor)

Read Shock Sensor Sensitivity

Downlink: 04016E

Response: 84016E14 (device’s current parameters)

(3) Configure Digital Out Put Type = 0x00 (Normally Low Level),
Out Pulse Time = 0xFF (disable pulse duration)
Bind Alarm Source = 0x03 = 0000 0003 (BIN) (when Water leak is triggered, DO outputs signals)
Channel = 0x00_Channel 1

Downlink: 05016E00FF0300

Response: 85016E00 (configuration success)

85016E01 (configuration fail)

Read DO parameters

Downlink: 06016E00

Response: 86016E00FF0300

Configure Out Pulse Time = 0x03 (3 seconds)

Channel = 0x00_Channel 1

Downlink: 07016E0300

Response: 87016E00 (configuration success)

87016E01 (configuration fail)

5.3 Example of Netvox LoRaWAN Rejoin

Fport:0x20

Check if the device is connected to the network during Rejoin Check Period. If the device does not respond within the Rejoin Threshold, it will be rejoined back to the network automatically.

Cmd Descriptor	Cmd ID (1 Byte)	Payload (Var Bytes)						
Set Netvox LoRaWAN Rejoin Req	0x01	Rejoin Check Period (4 Bytes) unit: 1s 0x FFFFFFFF_Disable Netvox Rejoin Function					Rejoin Threshold (1 Byte)	
Set Netvox LoRaWAN Rejoin Rsp	0x81	Status (1 Byte) 0x00_success	Reserved (4 Bytes) Fixed 0x00					
Get Netvox LoRaWAN Rejoin Req	0x02	Reserved (5 Bytes) Fixed 0x00						
Get Netvox LoRaWAN Rejoin Rsp	0x82	Rejoin Check Period (4 Bytes) unit: 1s 0x FFFFFFFF_Disable Netvox Rejoin Function					Rejoin Threshold (1 Byte)	
Set Netvox LoRaWAN Rejoin Time Req	0x03	1 st Rejoin Time (2 Bytes) unit:1 min	2 nd Rejoin Time (2 Bytes) unit:1 min	3 rd Rejoin Time (2 Bytes) unit:1 min	4 th Rejoin Time (2 Bytes) unit:1 min	5 th Rejoin Time (2 Bytes) unit:1 min	6 th Rejoin Time (2 Bytes) unit:1 min	7 th Rejoin Time (2 Bytes) unit:1 min
Set Netvox LoRaWAN Rejoin Time Rsp	0x83	Status (1 Byte) 0x00_success	Reserved (13 Bytes) Fixed 0x00					
Get Netvox LoRaWAN Rejoin Time Req	0x04	Reserved (15 Bytes) Fixed 0x00						
Get Netvox LoRaWAN Rejoin Time Rsp	0x84	1 st Rejoin Time (2 Bytes) unit:1 min	2 nd Rejoin Time (2 Bytes) unit:1 min	3 rd Rejoin Time (2 Bytes) unit:1 min	4 th Rejoin Time (2 Bytes) unit:1 min	5 th Rejoin Time (2 Bytes) unit:1 min	6 th Rejoin Time (2 Bytes) unit:1 min	7 th Rejoin Time (2 Bytes) unit:1 min

Note:

- a. Set Rejoin Check Threshold as 0xFFFFFFFF to stop the device from rejoining the network.
- b. The last configuration would be kept when the device is factory reset.
- c. Default setting:
Rejoin Check Period = 2 (hr) and Rejoin Threshold = 3 (times)
1st Rejoin Time = 0x0001 (1 min), 2nd Rejoin Time = 0x0002 (2 mins), 3rd Rejoin Time = 0x0003 (3 mins),
4th Rejoin Time = 0x0004 (4 mins), 5th Rejoin Time = 0x003C (60 mins), 6th Rejoin Time = 0x0168 (360 mins),
7th Rejoin Time = 0x05A0 (1440 mins)
- d. If device loses connection from network before data are reported, the data will be saved and reported every 30 seconds after the device is reconnected. Data will be reported based on the format of Payload + Unix time stamp. After all data are reported, the report time will be back to the normal setting.

(1) Command Configuration

Set Rejoin Check Period = 0x00000E10 (3600s), Rejoin Threshold = 0x03 (3 times)

Downlink: 0100000E1003

Response: 810000000000 (Configuration success)

810100000000 (Configuration failure)

(2) Read Rejoin Check Period and Rejoin Threshold

Downlink: 020000000000

Response: 8200000E1003

(3) Configure Rejoin Time

1st Rejoin Time = 0x0001 (1 min), 2nd Rejoin Time = 0x0002 (2 mins), 3rd Rejoin Time = 0x0003 (3 mins),
4th Rejoin Time = 0x0004 (4 mins), 5th Rejoin Time = 0x0005 (5 mins), 6th Rejoin Time = 0x0006 (6 mins),
7th Rejoin Time = 0x0007 (7 mins)

Downlink: 030001000200030004000500060007

Response: 83000000000000000000000000000000 (Configuration success)

83010000000000000000000000000000 (Configuration failure)

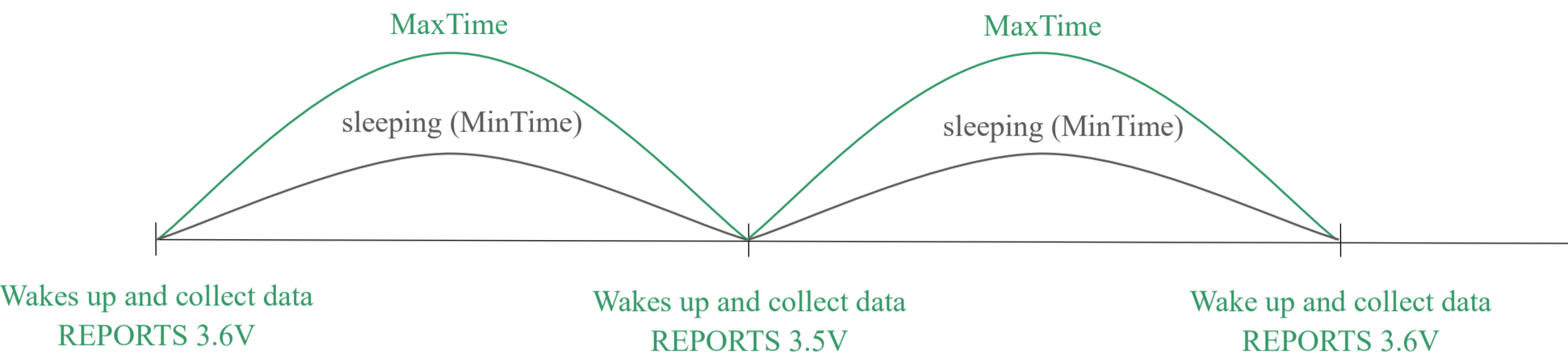
(4) Read Rejoin Time parameter

Downlink: 04000000000000000000000000000000

Response: 840001000200030004000500060007

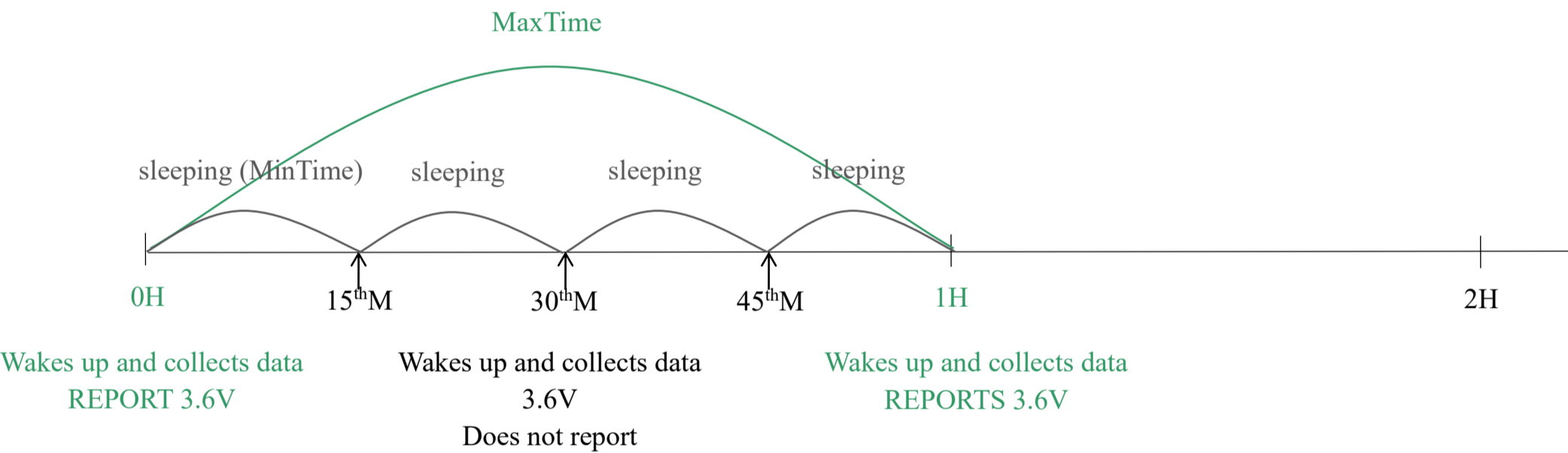
5.4 Example for MinTime / MaxTime Logic

Example#1 based on MinTime = 1 hour, MaxTime = 1 hour, Reportable Change i.e. Battery Voltage Change = 0.1V

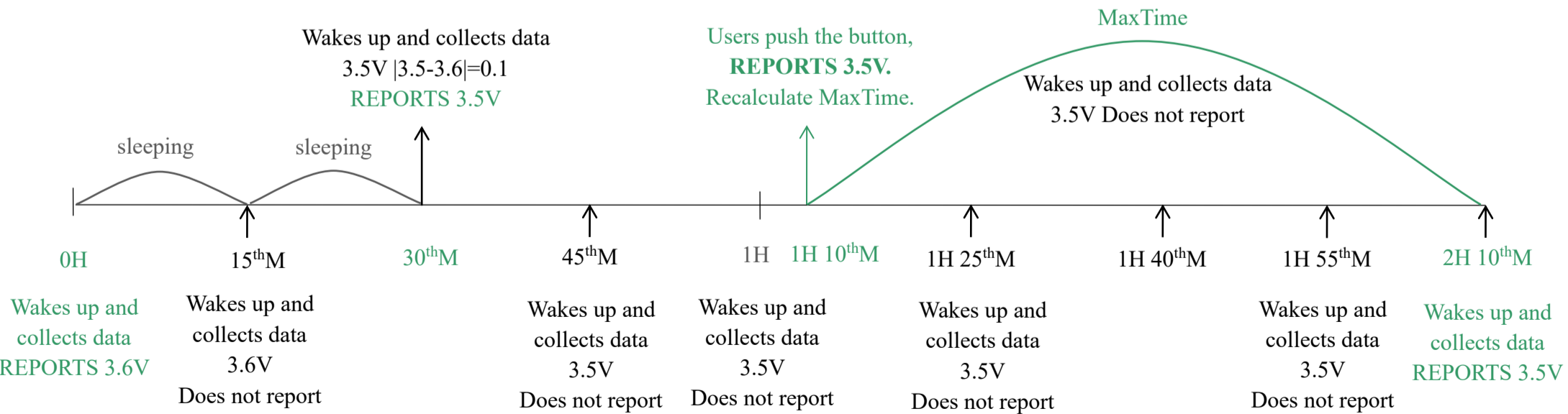


Note: MaxTime = MinTime. Data will only be reported according to MaxTime (MinTime) duration regardless Battery Voltage Change value.

Example#2 based on MinTime = 15 minutes, MaxTime = 1 hour, Reportable Change i.e. Battery Voltage Change = 0.1V.



Example#3 based on MinTime = 15 minutes, MaxTime = 1 hour, Reportable Change i.e. Battery Voltage Change = 0.1V.



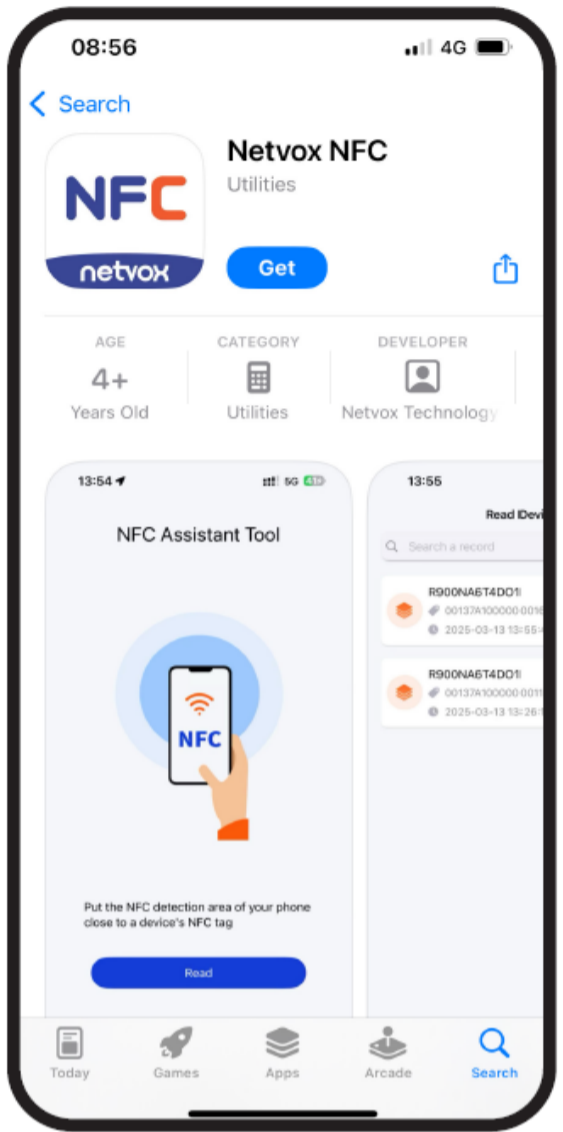
Notes:

- a. The device only wakes up and performs data sampling according to MinTime Interval. When it is sleeping, it does not collect data.
- b. The data collected is compared with the last data reported. If the data variation is greater than the ReportableChange value, the device reports according to MinTime interval. If the data variation is not greater than the last data reported, the device reports according to MaxTime interval.
- c. We do not recommend setting the MinTime Interval value too low. If the MinTime Interval is too low, the device wakes up frequently and the battery will be drained soon.
- d. Whenever the device sends a report, no matter resulting from data variation, button pushed or MaxTime interval, another cycle of MinTime/MaxTime calculation is started.

6. Read R900 Data on NFC App

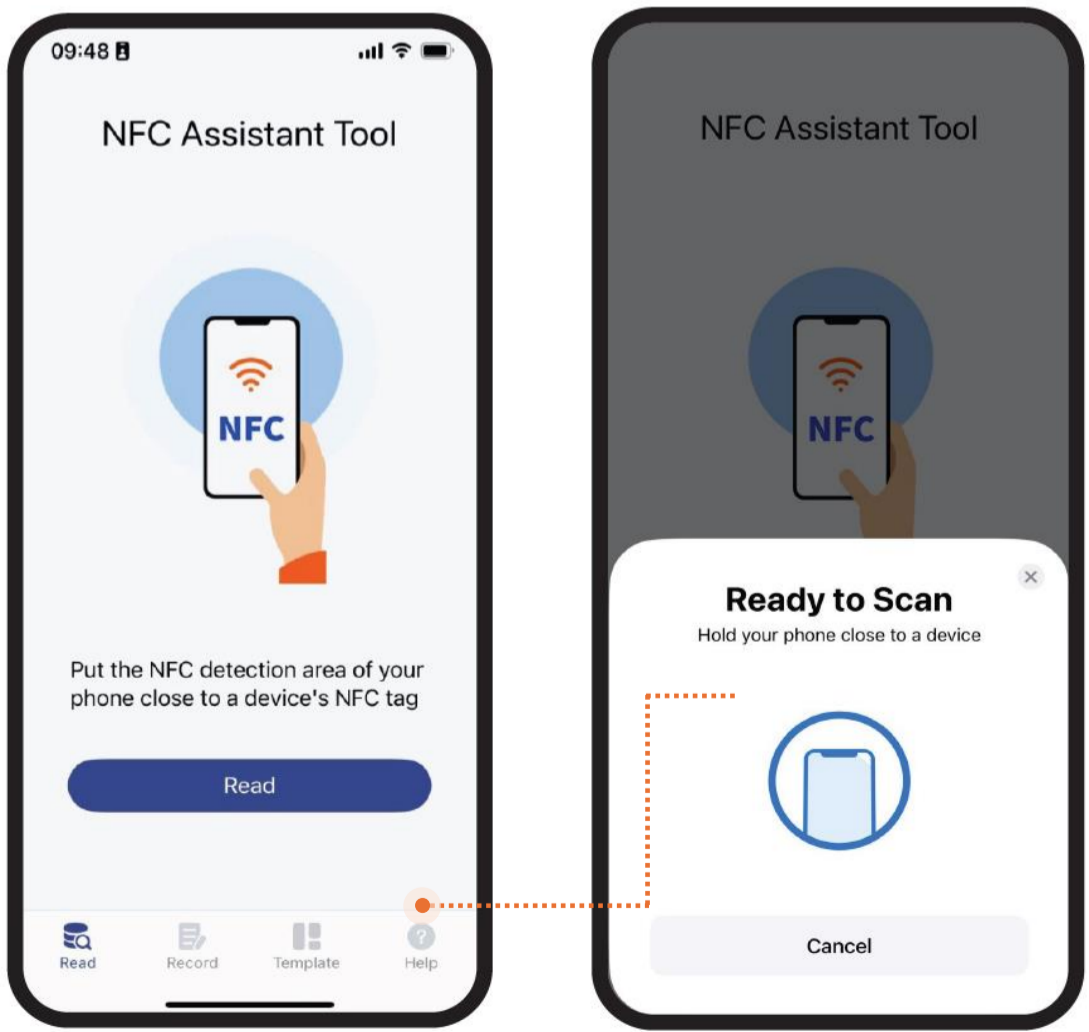
(1) Download Netvox NFC app.

Please make sure your phone supports NFC.



(2) Enable NFC in Settings and find your phone’s NFC area.

Open the app and click Read.

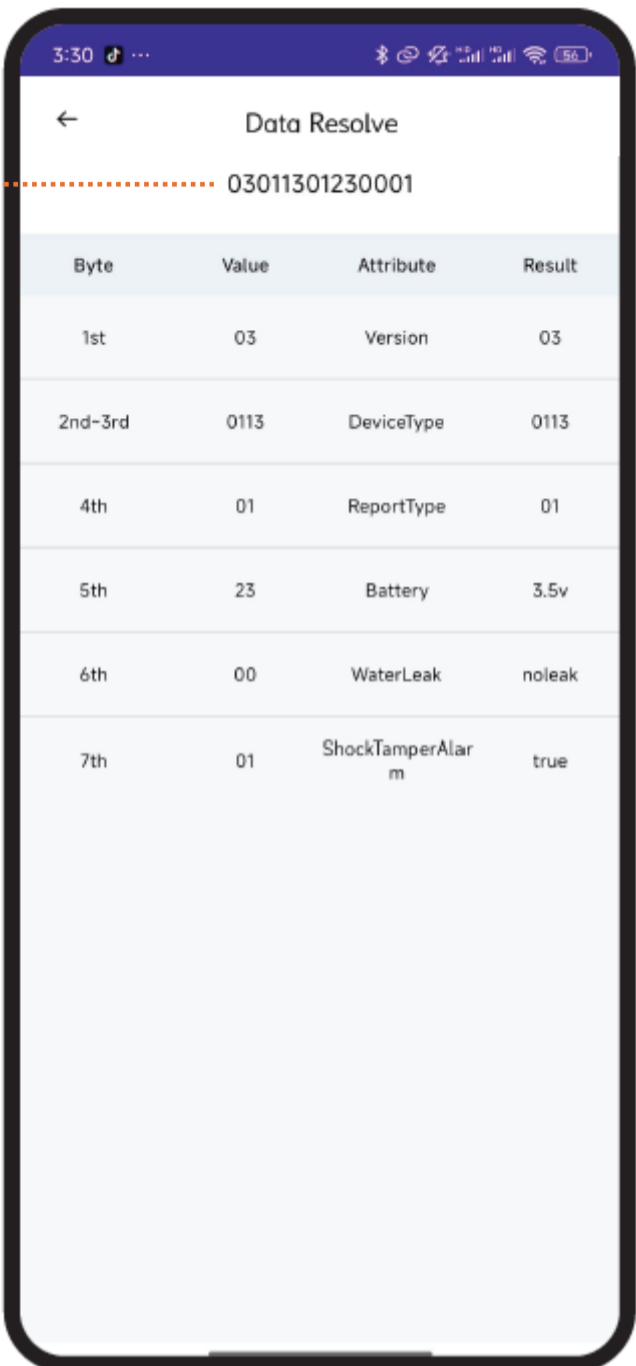
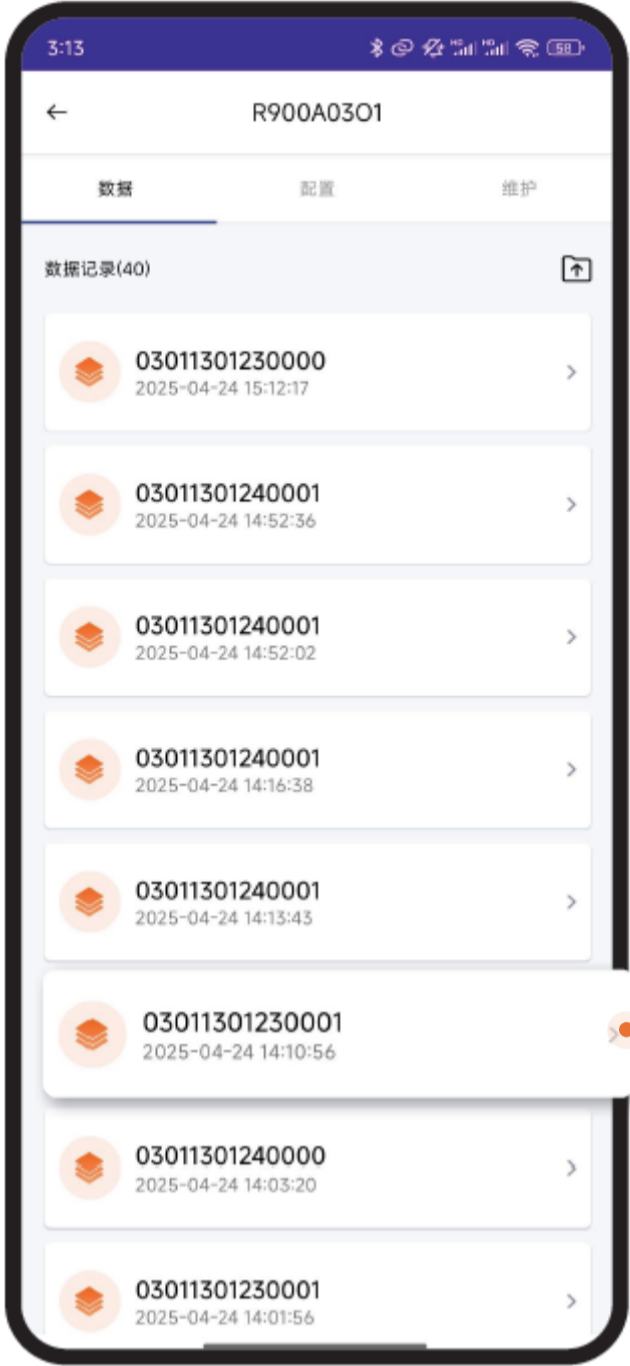


(3) Hold your phone near R900's NFC tag.



(4) After R900 is successfully read, the latest 10 data will be displayed.

Select a data and go to the Data processing.

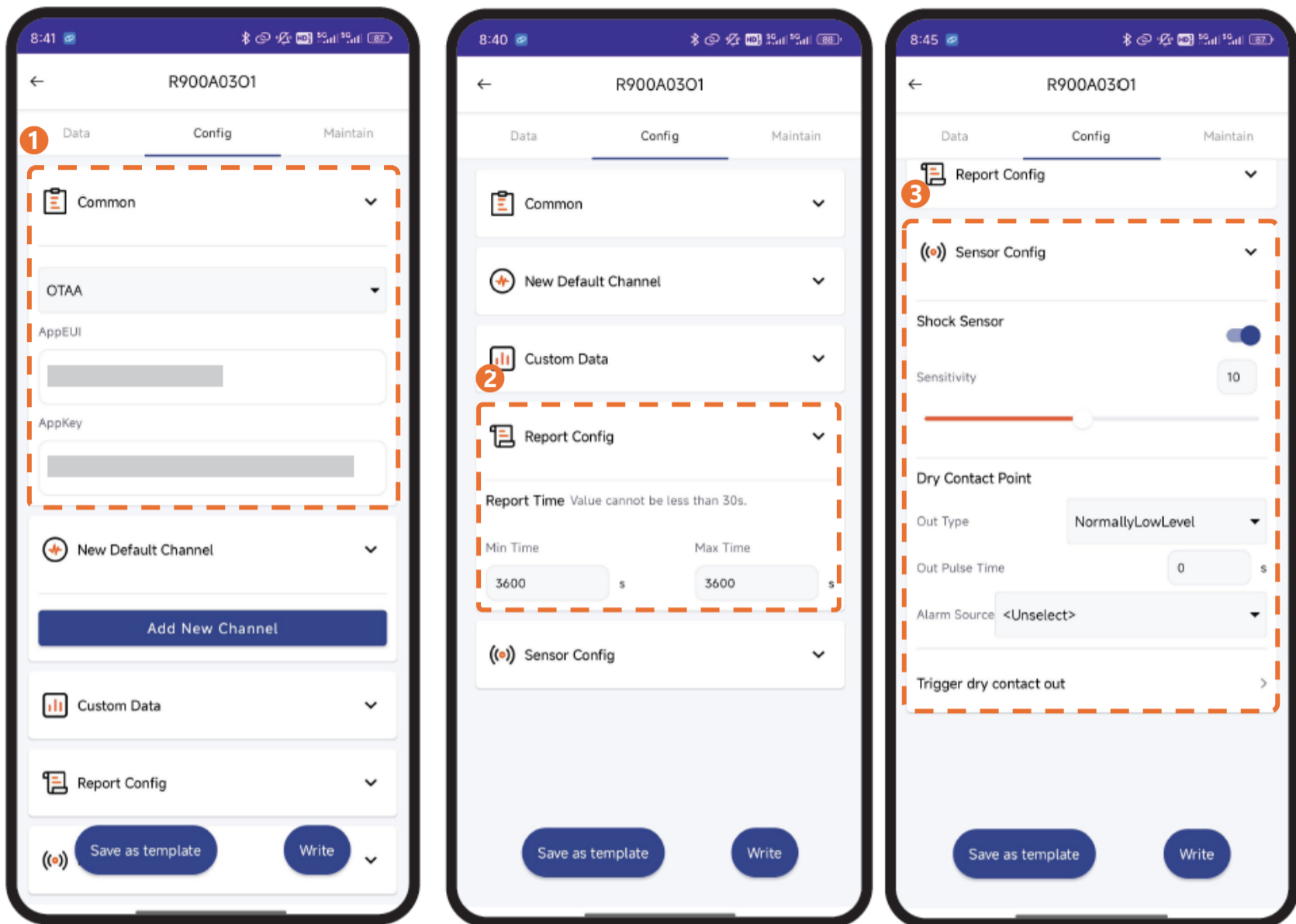


(5) Click Config to edit R900's settings, including network connection, calibration, report configuration, and sensor parameters.

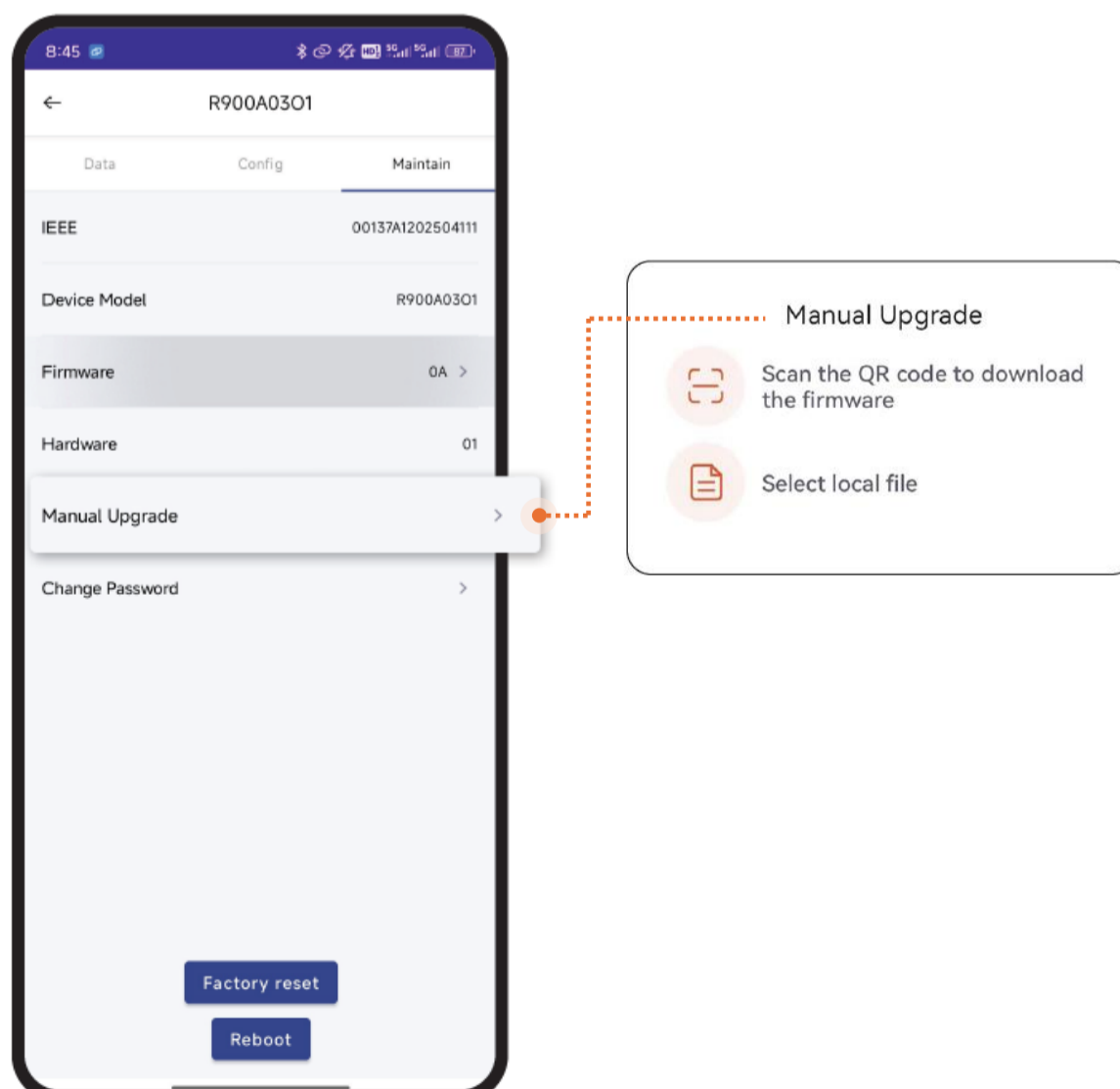
Note: a. To configure device parameters, users need to enter password: **12345678** (default).

b. Password can be changed on the app and reset to default when R900 is factory reset.

c. Please reboot the device if the parameters of network connection are configured.



(6) Click Maintain to check R900A17CO1's info and available upgrade.

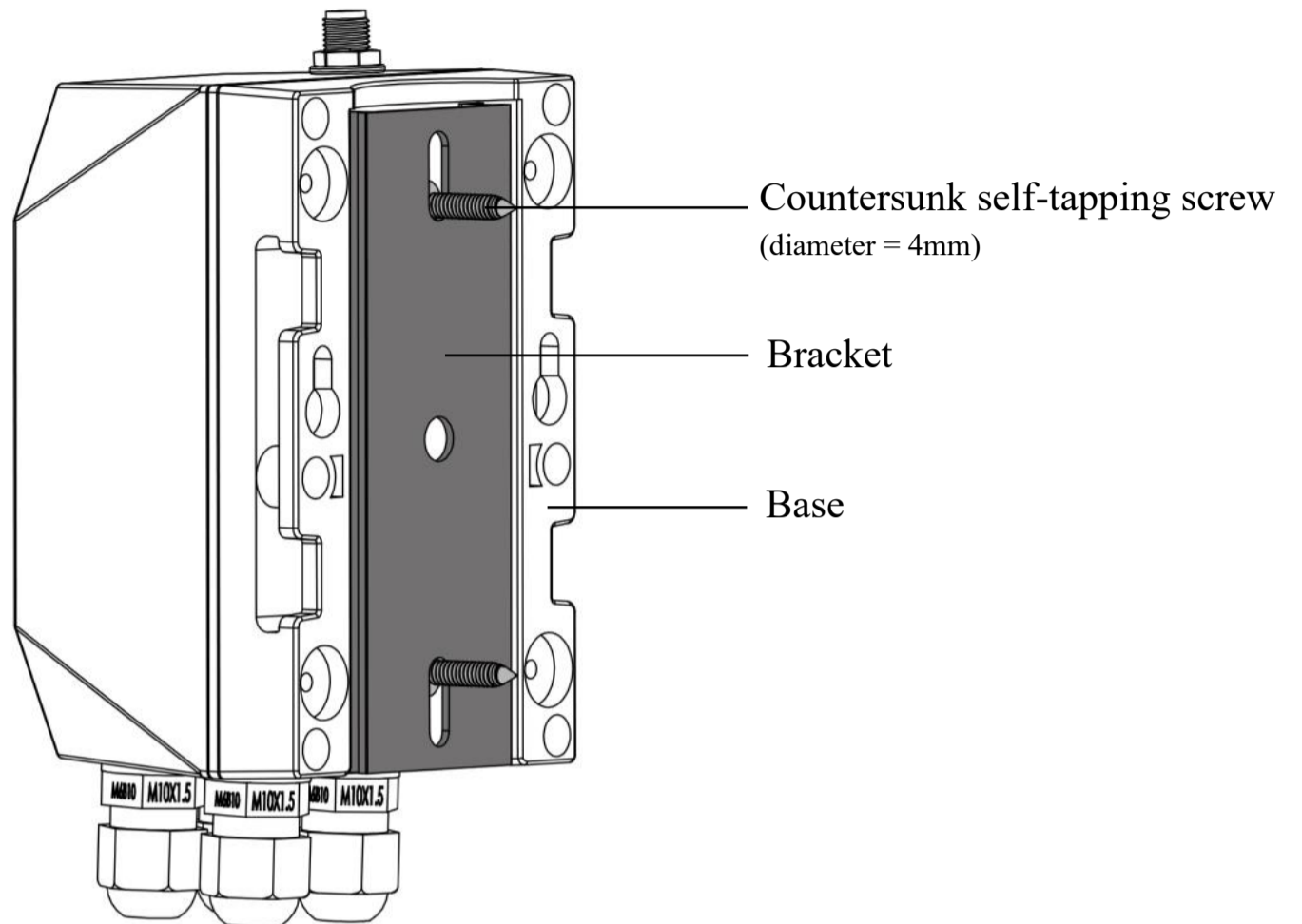


7. Installation

R900

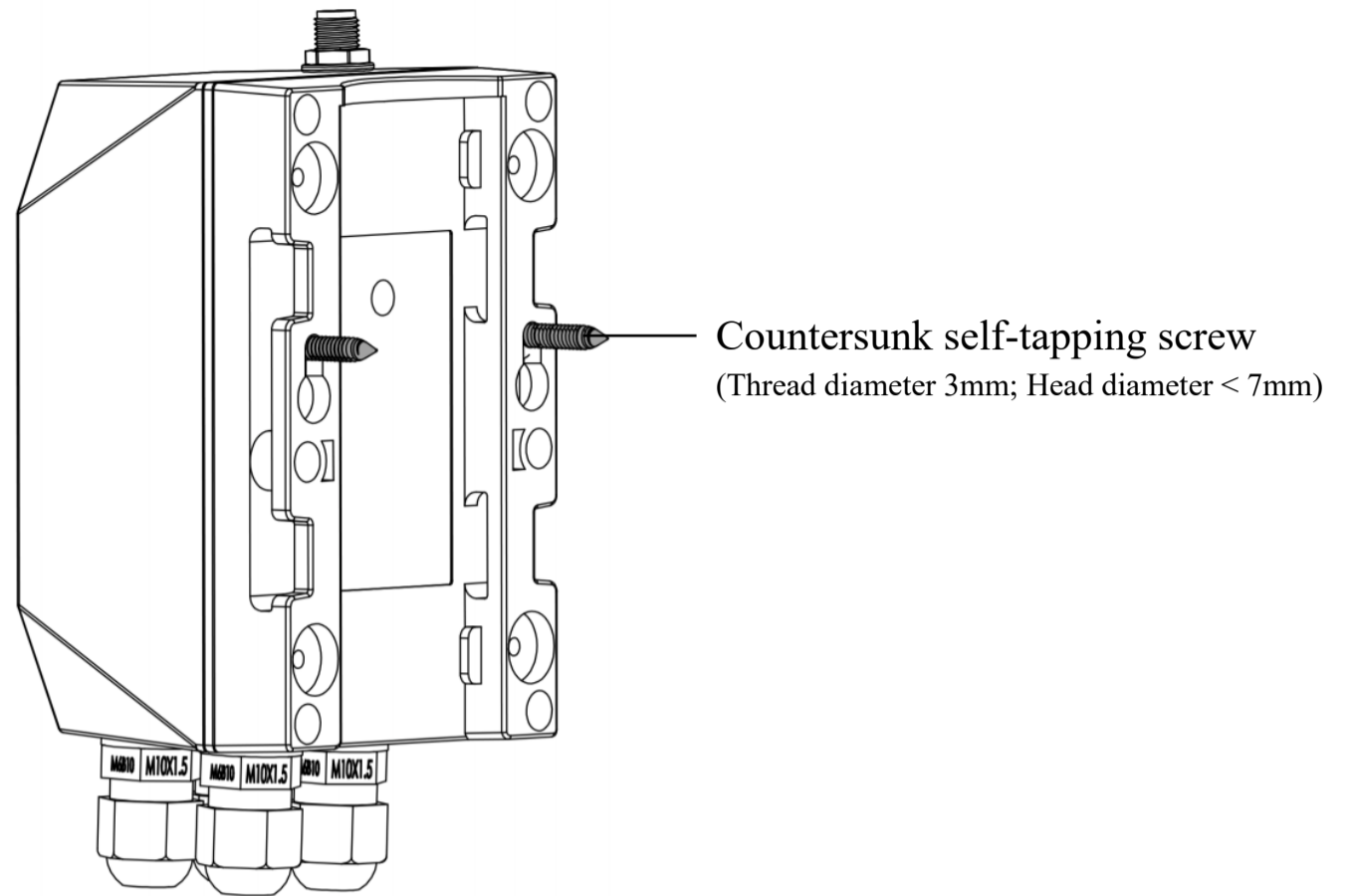
- Standard

(1) Screws + Bracket



- 1 Mount the bracket on a surface with 2 counter self-tapping screws.
- 2 Hold R900 and slide down to connect the base and bracket.

(2) Screws

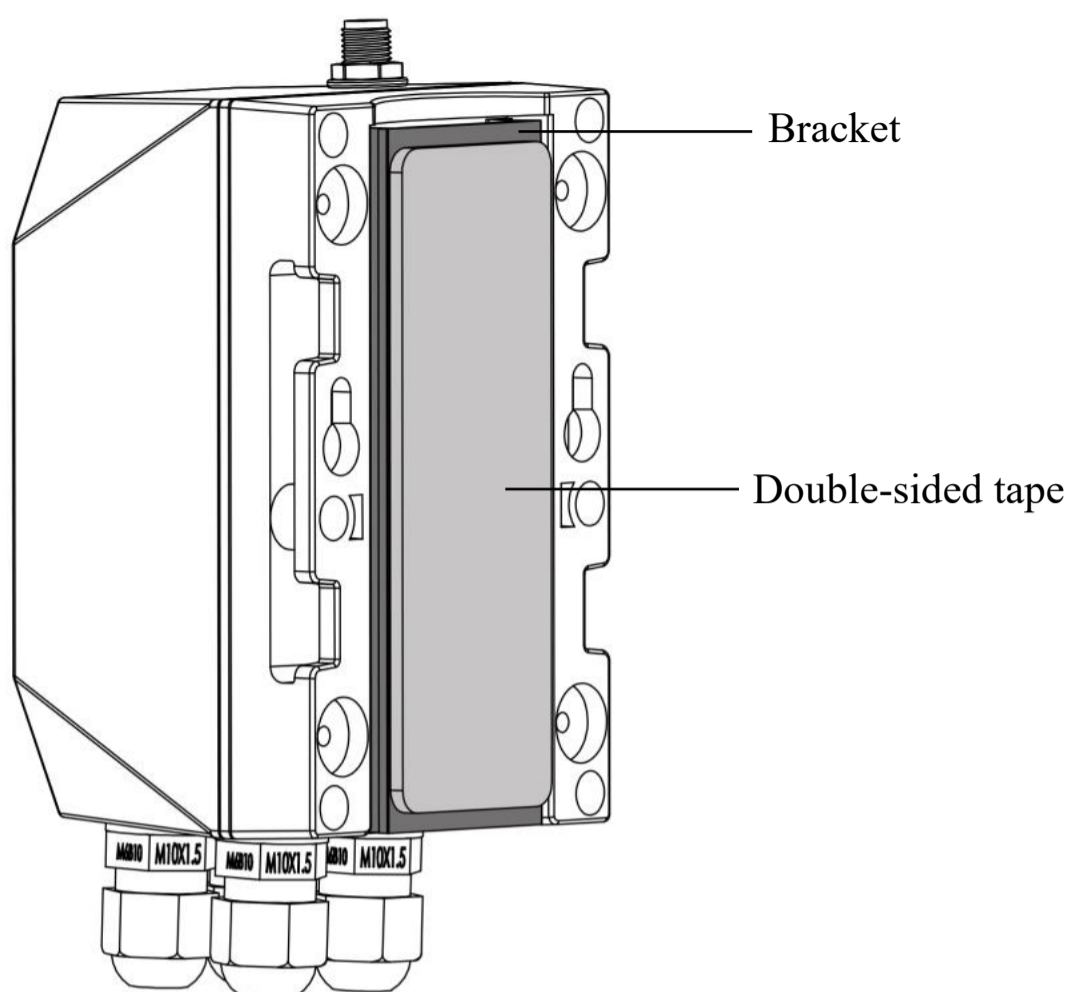


- 1 Mount 2 countersunk self-tapping screws or expansion bolts on the wall.

The distance between the two screws should be 48.5mm. The gap between the bottom of the screw head and the wall should be 3mm.

- 2 After the screws are mounted, align the holes of the base with the screws.
- 3 Move R900 down to clamp it.

(3) Double-Sided Tape

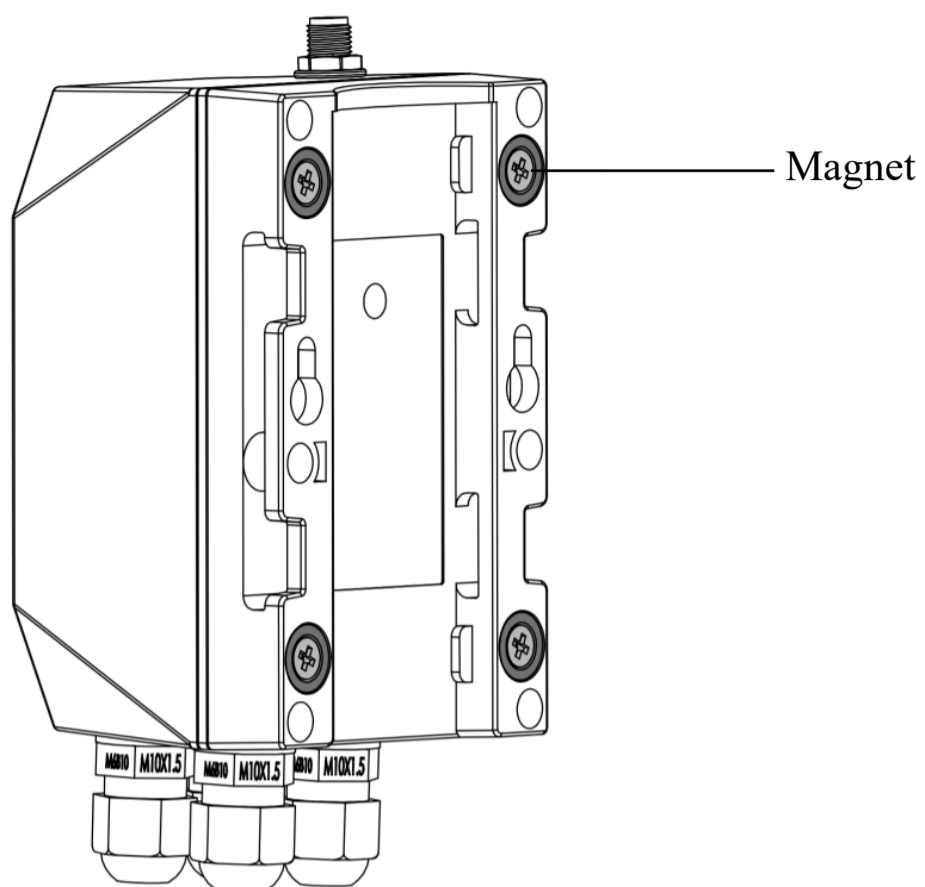


- ❶ Stick the double-sided tape on the bracket.
- ❷ Peel the liner and fix R900 on the surface.
- ❸ Press to ensure R900 is firmly installed.

Note: Please make sure the surface is clean and dry before applying double-sided tape.

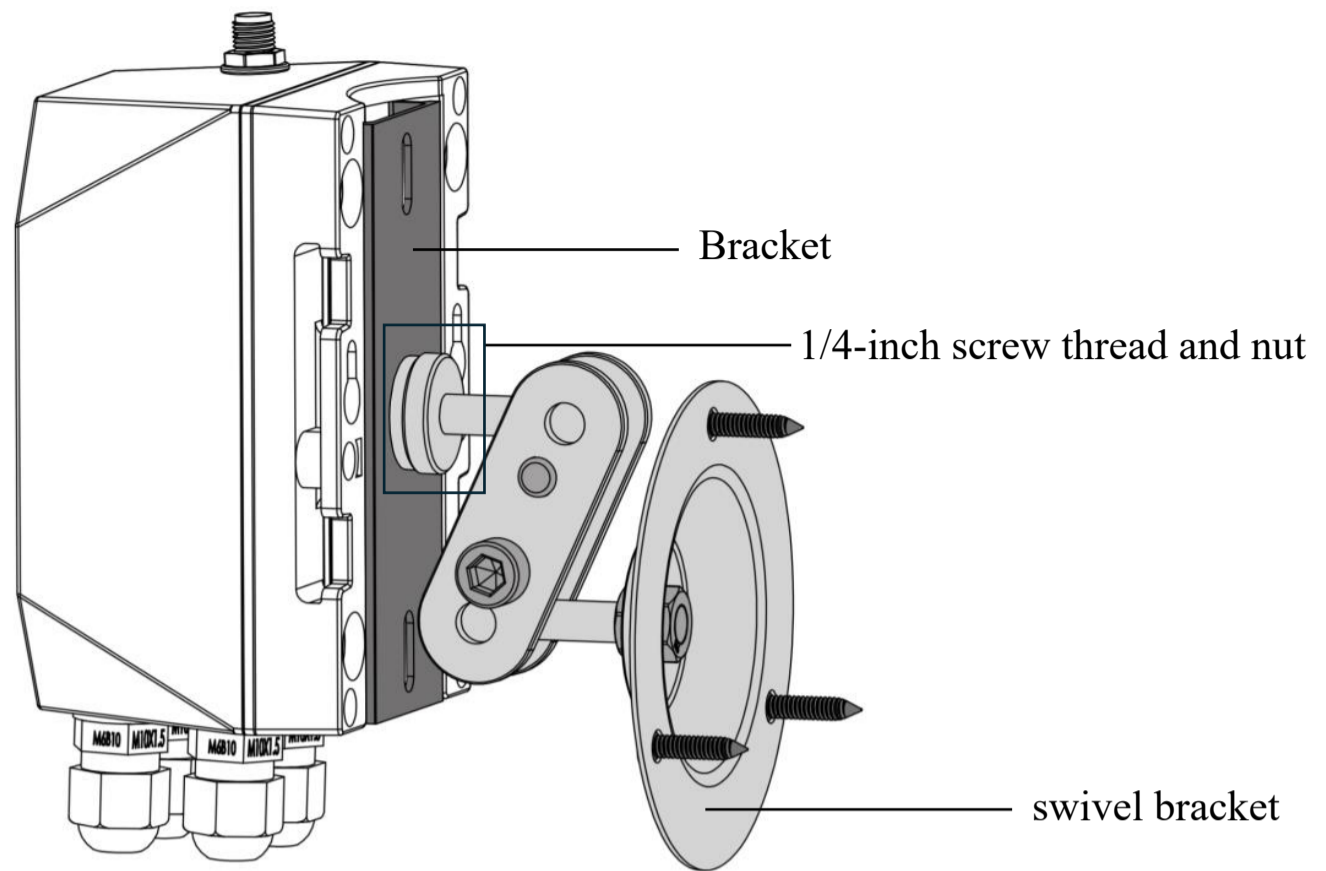
- Optional

(1) Magnet



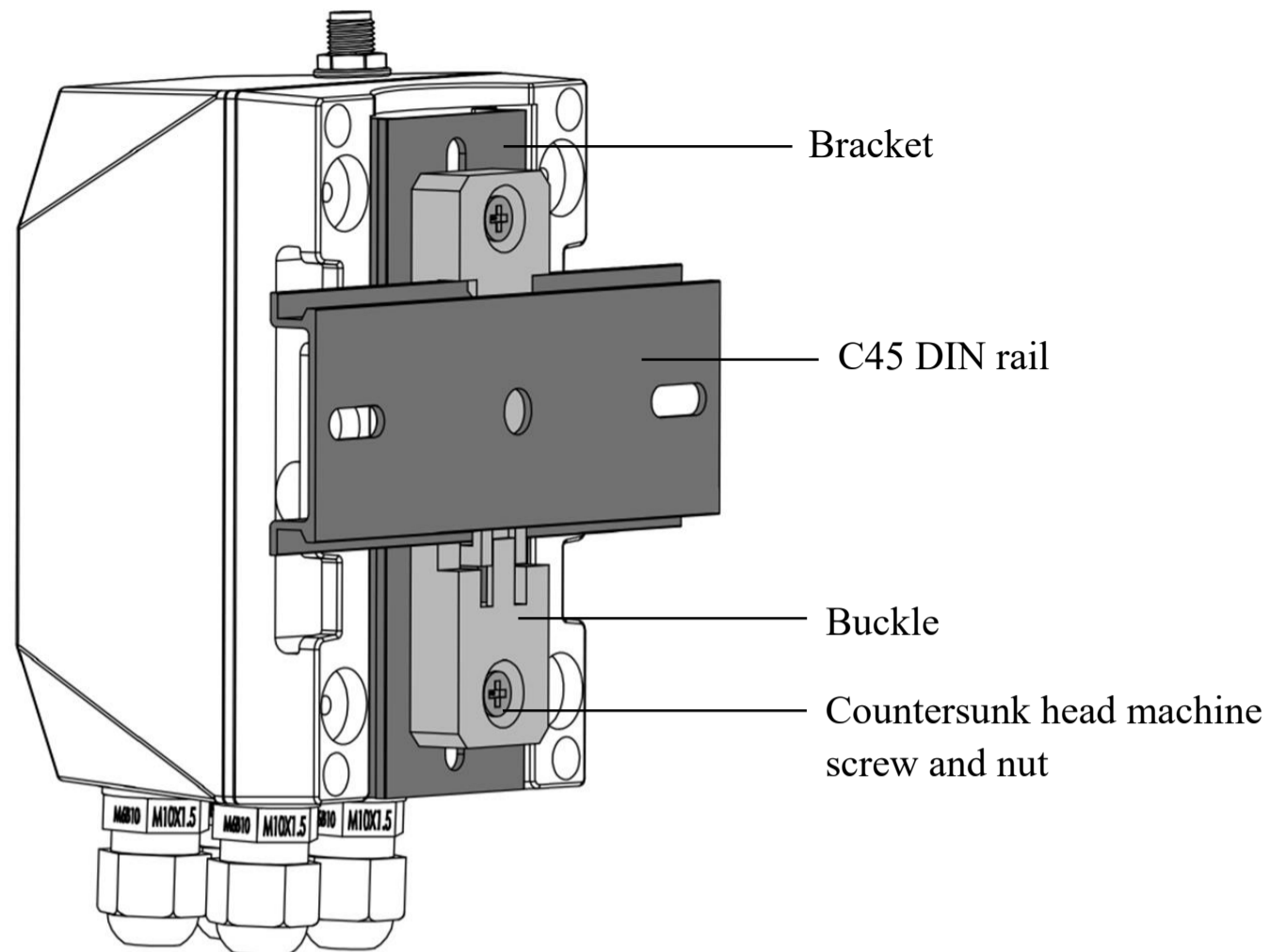
① Fix the R900 on a metal surface.

(2) Swivel Bracket



- ❶ Insert a 1/4-inch screw thread into the hole of the bracket.
- ❷ Tighten the thread with a nut.
- ❸ Mount the swivel bracket with self-tapping screws and expansion bolts.
- ❹ Hold R900 and slide down to connect the base and bracket.

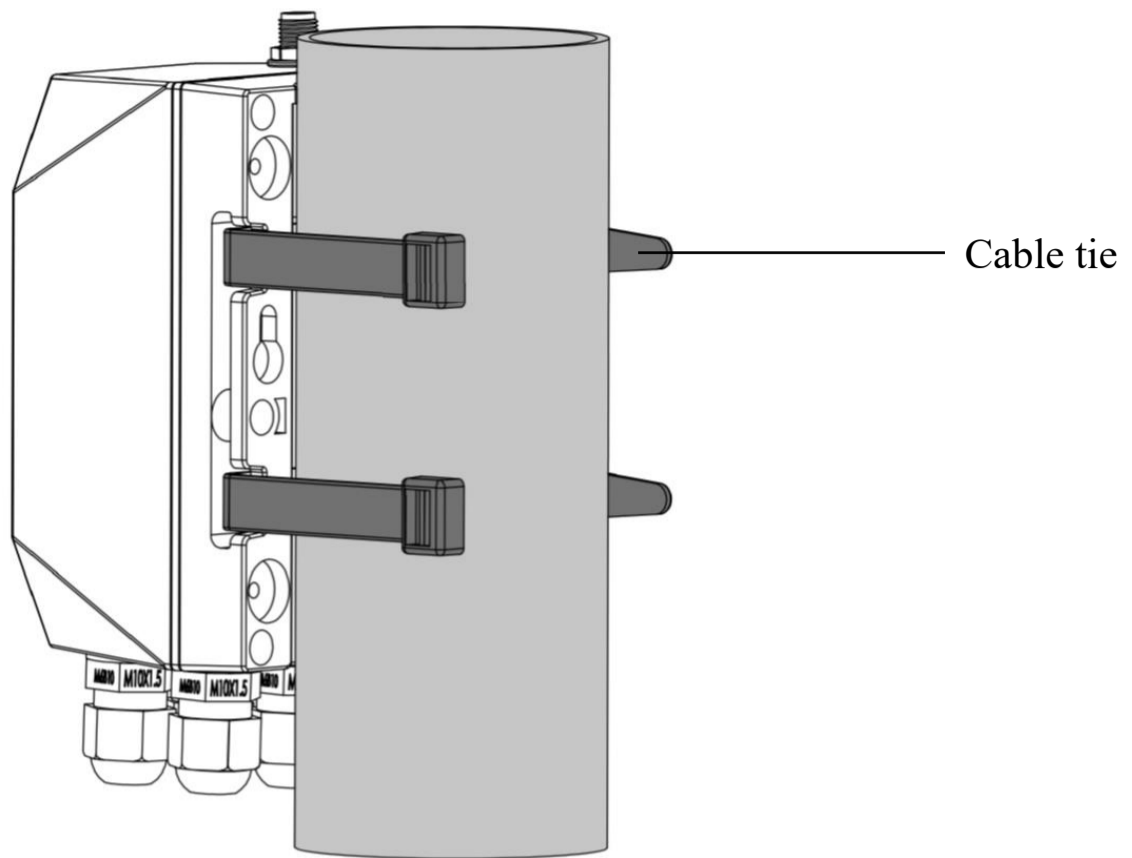
(3) DIN Rail



- ❶ Mount the rail buckle onto R900's bracket with countersunk head machine screws and nuts.
- ❷ Snap the buckle onto the DIN rail.
- ❸ Hold R900 and slide down to connect the base and bracket.

- Prepared by customers

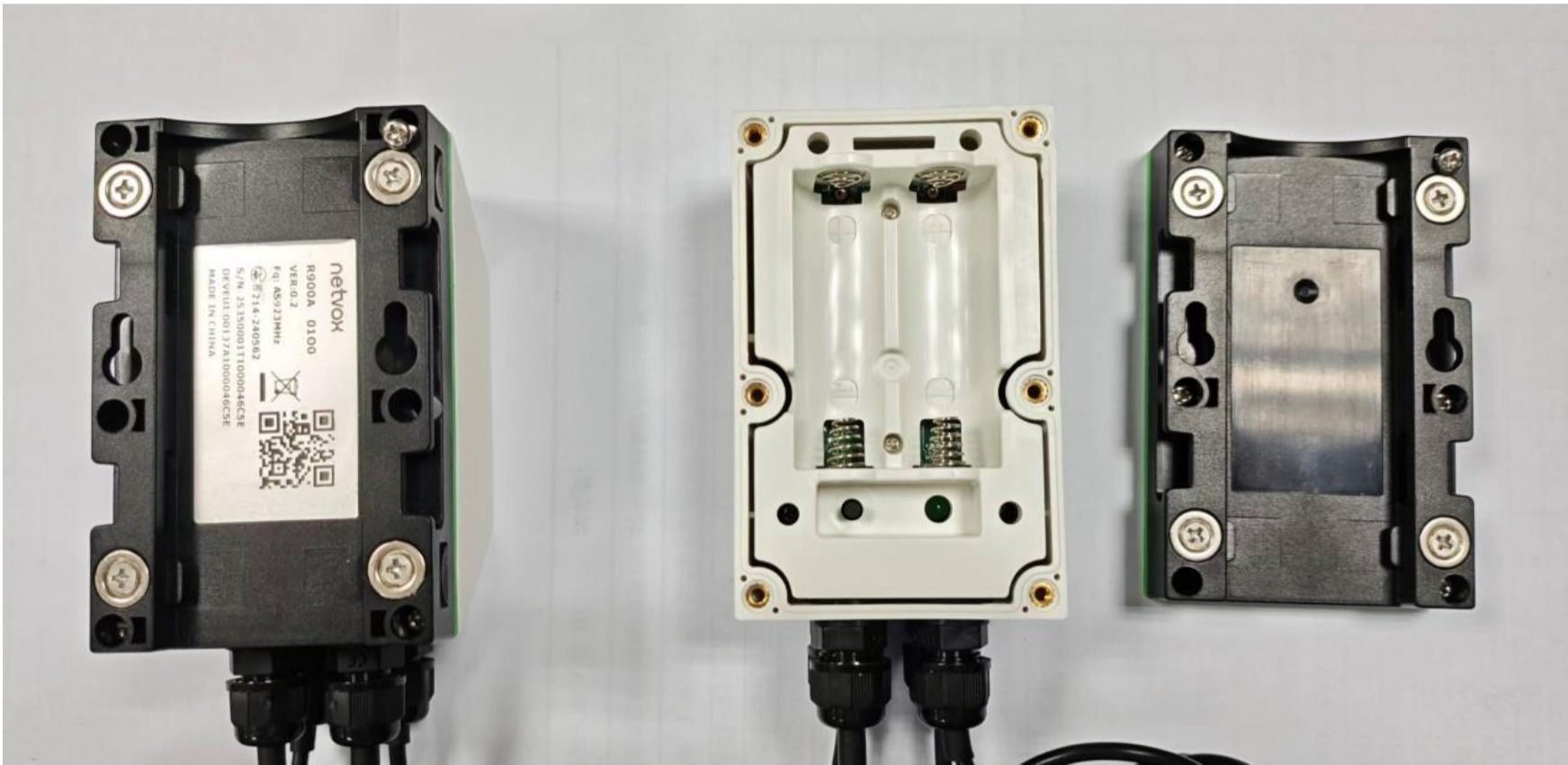
(1) Cable Tie



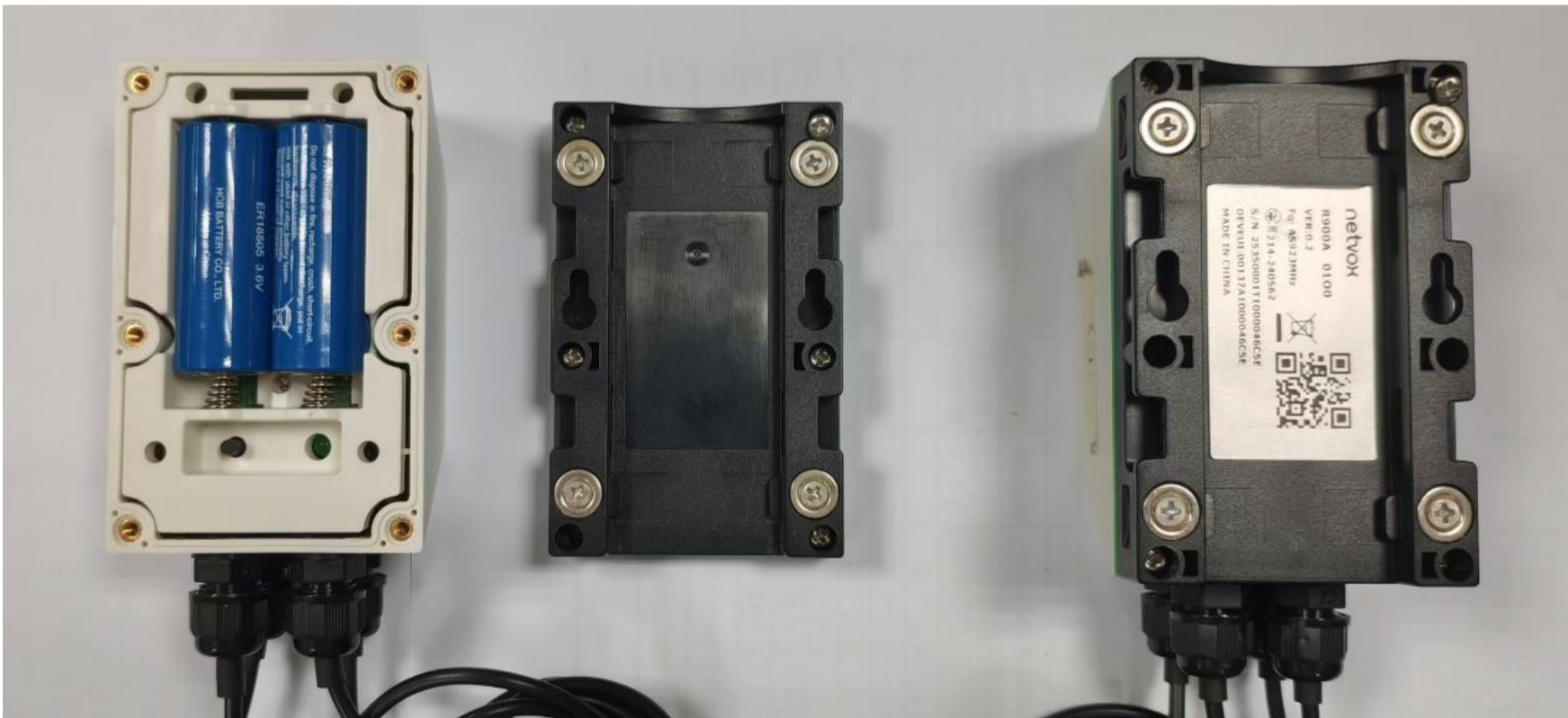
- ❶ Insert cable ties through the holes of the base.
- ❷ Insert the pointed end through the slot.
- ❸ Tighten the cable ties and make sure R900 is fixed firmly around a column.

Installation Instructions and Precautions

- ❶ Unscrew the six screws on the rear cover and remove the back cover of the device.

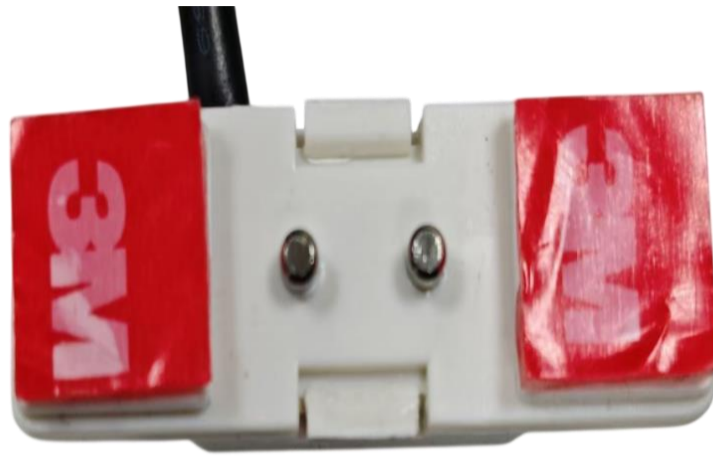


- ❷ Install the battery, ensuring the correct polarity. After installation, reattach the rear cover and tighten the six screws securely.



- ❸ Install the water leakage sensor:

Peel off the red adhesive backing and attach the sensor to the floor where leakage may occur.



④ Make sure it is installed on a flat surface and pressed firmly to ensure proper adhesion, as shown in the figure below.



8. Battery Passivation

Many Netvox devices are powered by 3.6V ER14505 / ER18505 Li-SOCl₂ (lithium-thionyl chloride) batteries that offer many advantages including low self-discharge rate and high energy density. However, primary lithium batteries like Li-SOCl₂ batteries will form a passivation layer as a reaction between the lithium anode and thionyl chloride if they are in storage for a long time or if the storage temperature is too high. This lithium chloride layer prevents rapid self-discharge caused by continuous reactions between lithium and thionyl chloride, but battery passivation may also lead to voltage delay when the batteries are put into operation, and our devices may not work correctly in this situation.

As a result, please make sure to purchase batteries from reliable vendors, and it is suggested that if the storage period is more than one month from the date of battery production, all the batteries should be activated. If encountering the situation of battery passivation, please **activate the battery with 67Ω load resistance for 8 minutes** to eliminate hysteresis in batteries.

R900 Assembly Precautions:

Disassembly and reassembly are only required when the user installs a new battery. In other cases, please do not disassemble.

During the process of battery installation, do not touch the waterproof sealing strip, waterproof fixing head, etc. After the battery installation is completed, the enclosure screws must be assembled using an electric screwdriver with torque set to 4 kgf. (If no electric screwdriver is available, please use a cross screwdriver that matches the screws to tighten them, ensuring that the upper and lower covers are tightly assembled.) Otherwise, the airtightness after assembly may be affected.

When disassembling the device, it is recommended to first understand the internal structure of the device to avoid damage.

9. Important Maintenance Instructions

Kindly pay attention to the following to achieve the best maintenance of the product:

- Keep the device dry. Rain, moisture, or any liquid might contain minerals and thus corrode electronic circuits. If the device gets wet, please dry it completely.
- Do not use or store the device in a dusty or dirty environment. It might damage its detachable parts and electronic components.
- Do not store the device under extremely hot conditions. High temperatures can shorten the life of electronic devices, destroy batteries, and deform or melt some plastic parts.
- Do not store the device in places that are too cold. Otherwise, when the temperature rises, moisture that forms inside the device will damage the board.
- Do not throw, knock, or shake the device. Rough handling of equipment can destroy internal circuit boards and delicate structures.
- Do not clean the device with strong chemicals, detergents, or strong detergents.
- Do not apply the device with paint. Smudges might block the device and affect the operation.
- Do not throw the battery into the fire, or the battery will explode. Damaged batteries may also explode.

All of the above applies to your device, battery, and accessories. If any device is not operating properly, please take it to the nearest authorized service facility for repair